



# Policies

## ***Ordering***

1. To order please email us at [bebe.et.maman@gmail.com](mailto:bebe.et.maman@gmail.com)

## ***Confirmation of Orders***

2. We will send an electronic acknowledgement to the customer within 2 days upon receiving the order via email. If items ordered are unavailable, a message will be sent to the customer for further action.

## ***Prices***

3. All our prices are nett. No discounts will be given unless during promotions.

## ***Warranty of Goods/Services***

4. All our goods/services will serve their intended functions.

## ***Terms of Warranty***

5. All warranty conditions are stated in the product/services information provided, unless the manufacturer has provided one.

## ***Delivery services***

6. Delivery is free for orders above S\$300 and delivered within Singapore. Delivery for orders under S\$300 and delivery outside of Singapore will be charged according to the prevailing shipment rates.

## ***Payment Processing***

7. We only accept bank transfer payments.
8. We ensure accuracy in our billing as all our transactions are automatically processed.

## ***Cancellation of Orders***

9. We will refund the amount paid if the order is cancelled due to the unavailability of goods or our inability to deliver the goods within the agreed time frame.
10. We will not entertain any cancellations once the order is confirmed and submitted by the customer.

## ***Exchange & Refunds***

11. All our goods sold are non-exchangeable and non-refundable, unless the manufacturer has provided one.

## ***Disclaimer***

12. We reserve the right to reject any order in any cases.